

Message for U.S. Citizens U.S. Embassy, Manila

THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION AS A PUBLIC SERVICE TO U.S. CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD.

NEW AMERICAN CITIZEN SERVICES UNIT WALK-IN HOURS

Starting Monday, January 7, 2013, the American Citizen Services unit at the U.S. Embassy Manila (1201 Roxas Boulevard) will be open for all walk-in services only from 7:30 a.m. to 12:00 noon, Monday through Friday, except U.S. and Philippine holidays. Requests for walk-in emergency services will continue to be accepted throughout the business day.

U.S. citizens needing routine notarial services, passports (except emergency passports), or Consular Reports of Birth Abroad will still need to book an appointment using our on-line system (<http://manila.usembassy.gov/service.html>).

In the event of an emergency outside of normal walk-in hours, U.S. citizens may dial the following numbers:

- During regular business hours (12:00 noon-4:30 p.m., Monday-Friday), please call (63) (2) 301-2000 and ask to speak to the American Citizen Services section. *Please indicate whether you are calling about an emergency situation.*
- After regular business hours or on U.S. and Philippine holidays, please call (63) (2) 301-2000 and ask to speak to the duty officer.